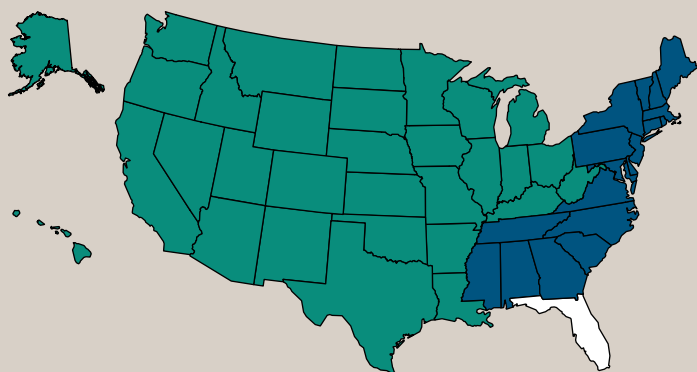




STYLISH DURABILITY



JELD-WEN® PREMIUM VINYL—U.S. AVAILABILITY

- All styles are available
- Single-Hung and Sliding styles are not available

If you have questions specifically related to materials or workmanship, call **888.JW-Help-U**.



JELD-WEN® Premium Vinyl windows and patio doors are made to be durable, energy efficient and low-maintenance. They're also available with design options previously only available for wood windows, such as simulated divided lites and even sight lines. So they're just as attractive as they are reliable.

For customer service inquiries, call us Monday through Friday, from 6 a.m. to 5 p.m. (P.T.), at **800.JELD-WEN**. Find installation and maintenance instructions at **www.jeld-wen.com/resources**.

Each one of our windows and patio doors is built to last. We prove this by supporting each product with our lifetime warranty.

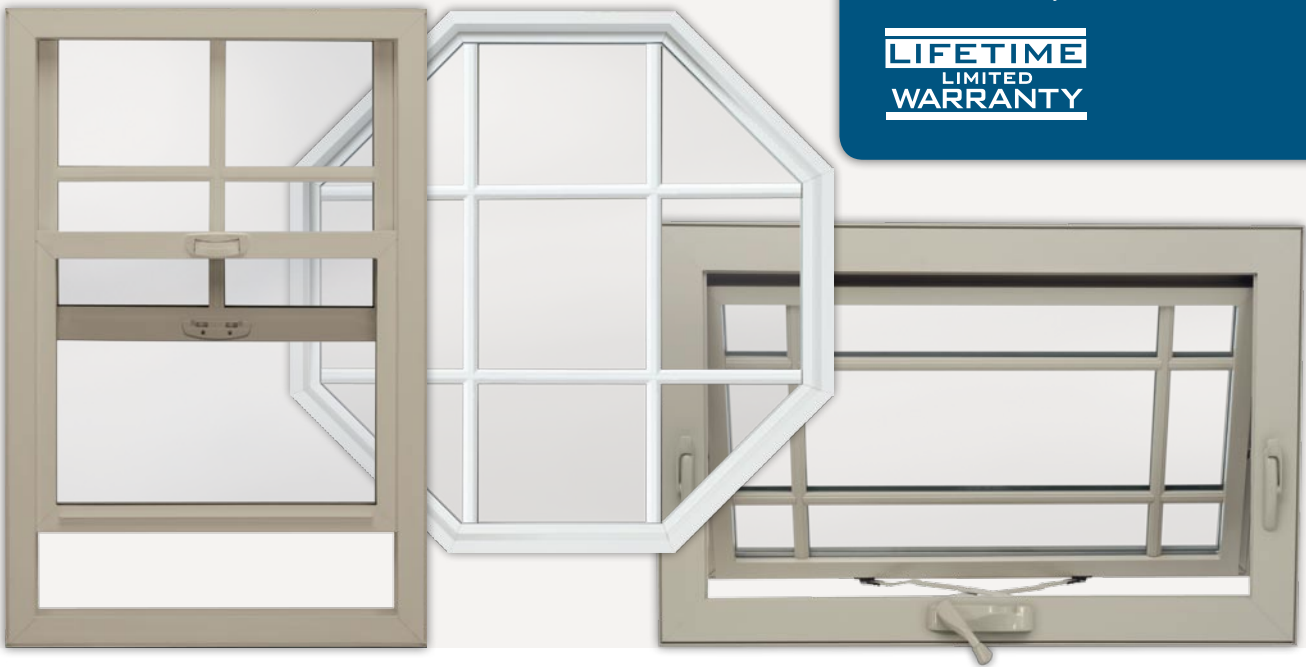


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INSTALL WITH EASE

Our Premium Vinyl windows and patio doors are designed to be particularly easy to install in many applications, from new or remodeled residential homes to light construction projects (our products have been tested to meet rating requirements up to C 35 for light commercial buildings).

Please note, you can find complete installation instructions at www.jeld-wen.com.



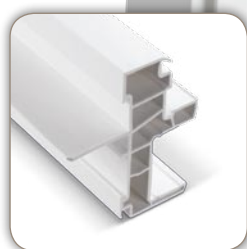
TegraTite™ installation system

TegraTite streamlines the installation process, making it easy to install a sill drainage system under Premium Vinyl windows and patio doors. Our sill drain mat sits on the rough opening and directs any incidental water away from the wall, keeping it dry. Combine that with our new butyl-based adhesive flashing tape for a tighter, more energy efficient installation.

Learn more about TegraTite at www.jeld-wen.com/newinstallationtechnology.

TegraTite™



Integral
nailing finIntegral nailing fin
chamber design

Colors

JELD-WEN® Premium Vinyl windows and patio doors are available in White or Desert Sand, two versatile shades designed to complement many popular trim and house paint colors as well as JELD-WEN clad-wood colors. With vinyl compounds the color goes all the way through.



White

Desert Sand

New construction

Integral nailing fin

JELD-WEN® Premium Vinyl windows and patio doors are available with a 1-1/4" pre-punched nailing fin to ease installation in new construction applications. The nailing fin is integral to the frame, it surrounds the full perimeter of the frame, and it helps make installations weathertight. Use the JELD-WEN TegraTite™ installation materials with the integral nailing fin design and streamline the installation process.

Replacement windows and patio doors

Flush fin

With the flush fin frame, our Premium Vinyl windows and patio doors can be installed quickly and easily from the home's exterior. The window or patio door is installed directly into the old window or patio door frame without cutting back siding, replacing interior trim or disturbing window shades or blinds. The fin covers up the old frame that has been left in place. This provides a clean, energy-efficient result.

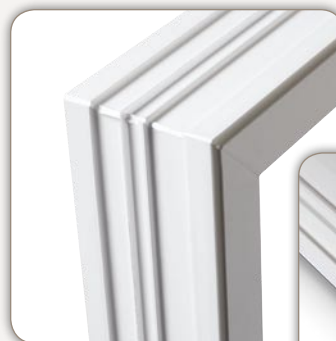


Flush fin frame

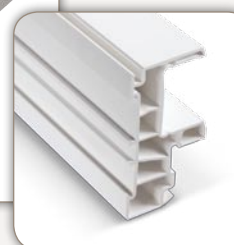
Flush fin
chamber design

Pocket/Block frame

Our windows and patio doors with pocket/block frames are made to be installed from a home's interior, directly into the pocket-like space left after the removal of old sash or panels. This installation can be done simply and neatly without disturbing exterior siding, stucco, interior trim, paint or wallpaper.



Pocket/Block frame

Pocket/Block frame
chamber design

GLOWING CHOICES



Textured and tinted glass

Adding a textured or tinted glass option to JELD-WEN® Premium Vinyl windows and patio doors is a simple way to enhance a home's visual appeal. Choices are shown here.

Textured glass



Obscure

Glue Chip



Rain

Reed

Tinted glass



Clear

Green

Azurlite

Bronze

LoE³-366

Grey

Actual colors may vary from the samples displayed.

**All Premium Vinyl windows and patio doors may be ordered with tempered glass, subject to regional availability.*

Low-E and LoE³-366 insulating glass

Our standard high-performance Low-E insulating glass lowers energy costs, helps homes stay cooler in the summer and warmer in the winter, prevents fading of interior furnishings, and reduces condensation. It also delivers greater visible light transmittance than tinted glass. We also offer optional LoE³-366, which provides more protection against solar heat gain and fading, as well as greater energy savings. Windows and patio doors with Low-E glass are ENERGY STAR® qualified, which means they exceed the minimum energy efficiency criteria for the climate region you live in (by as much as 40 percent).



In warm weather, Low-E glass reflects the sun's energy and prevents it from entering the home.



In cold weather, Low-E glass reduces the amount of heat lost by reflecting it back inside.



Clear insulating glass

This glass consists of two panes of glass, sealed with an airspace (this is a spacer in between the dual panes of glass), and the perimeter of the unit is sealed. This option offers maximum visible light transmittance and superb energy efficiency in most climates.

Tempered glass*

When glass is heat-treated during manufacturing, it is provided with extra strength, enabling it to withstand abnormal force or pressure on its surface—it will not break into sharp pieces. Local codes often require tempered glass to be used in all windows that are close to the floor or near doors, bathtubs or showers.

Laminated glass

Laminated glass consists of panes of glass with an invisible interlayer, sandwiched together to create an extremely sturdy glass unit. This provides increased protection for home safety and from incidental impact; it also provides an improved barrier against sound and harmful UV rays.

SoundMaster

SoundMaster glass uses different glass thickness and more dense weatherstripping to improve sound blocking performance, making Premium Vinyl windows quieter. SoundMaster glass reduces sound transference by 40% compared to standard window glass.

BetterVue™ Screens

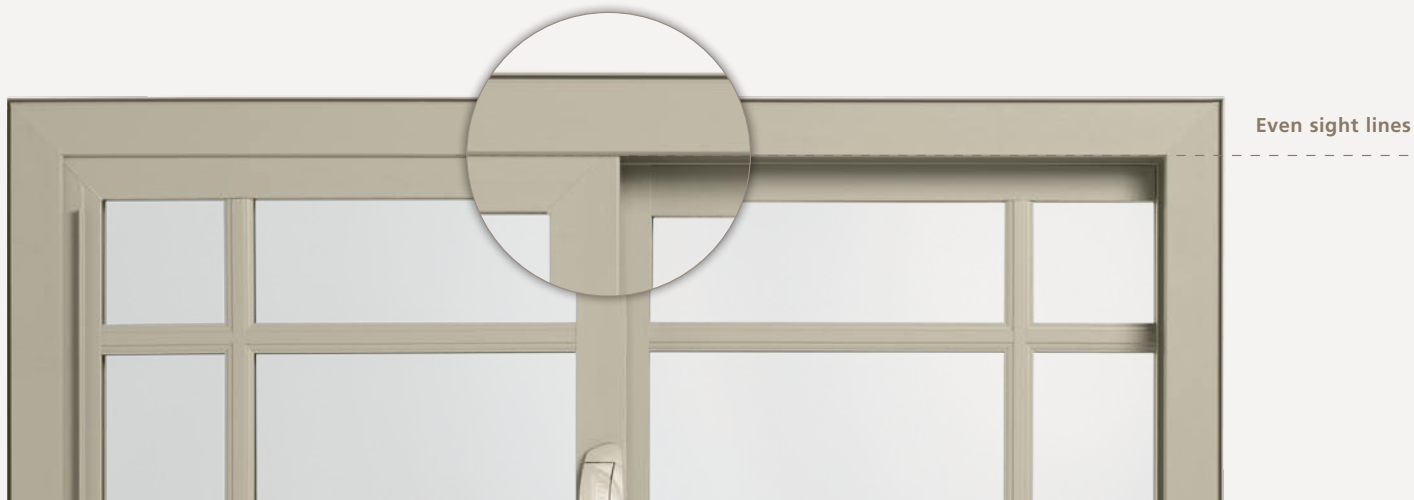
These screens are designed to keep more insects outside, while letting more natural light inside. They feature fine, Black fiberglass mesh with a light gloss finish. BetterVue insect screens are now standard for awning, casement, double-hung and horizontal sliding windows.



ARCHITECTURALLY PLEASING

Even sight lines

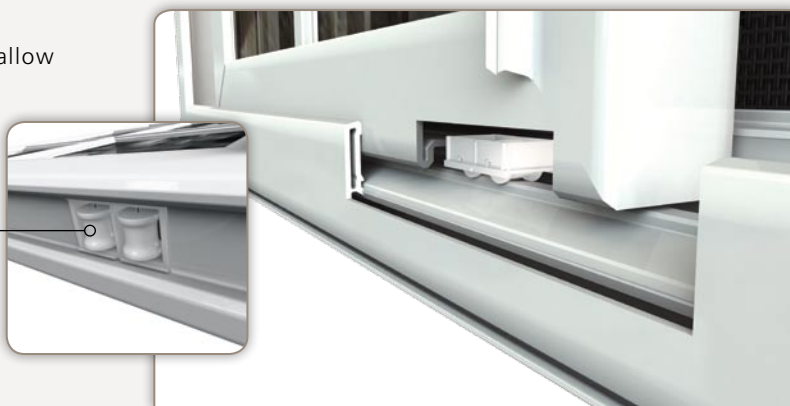
With optional even sight lines, JELD-WEN® Premium Vinyl windows are symmetrical. This creates an architecturally correct look.



Delrin™ rollers

Our sliding windows feature Delrin rollers, which allow sash to move smoothly along monorail tracks.

Delrin
rollers



MAG-Lock™

With MAG-Lock, our single-hung and sliding windows are more secure and easier to use. MAG-Lock automatically locks the window, and it only activates when the mechanism is in front of the keeper and the keeper magnet draws in the bolt—creating an audible click. The integrated, ergonomic pull handle makes it easy to unlock and open the window in one movement. For added security, the lock indicator is only viewable from inside the home.

Divided lites

Simulated divided lites (SDL)

For a true “paned” window look, our simulated divided lites feature bars that are permanently adhered to both the interior and exterior glass; an optional shadow bar between the panes of glass is also available. Choose divided lites in four bar widths: 7/8", 1-1/8", 1-3/8" and 2-1/8".

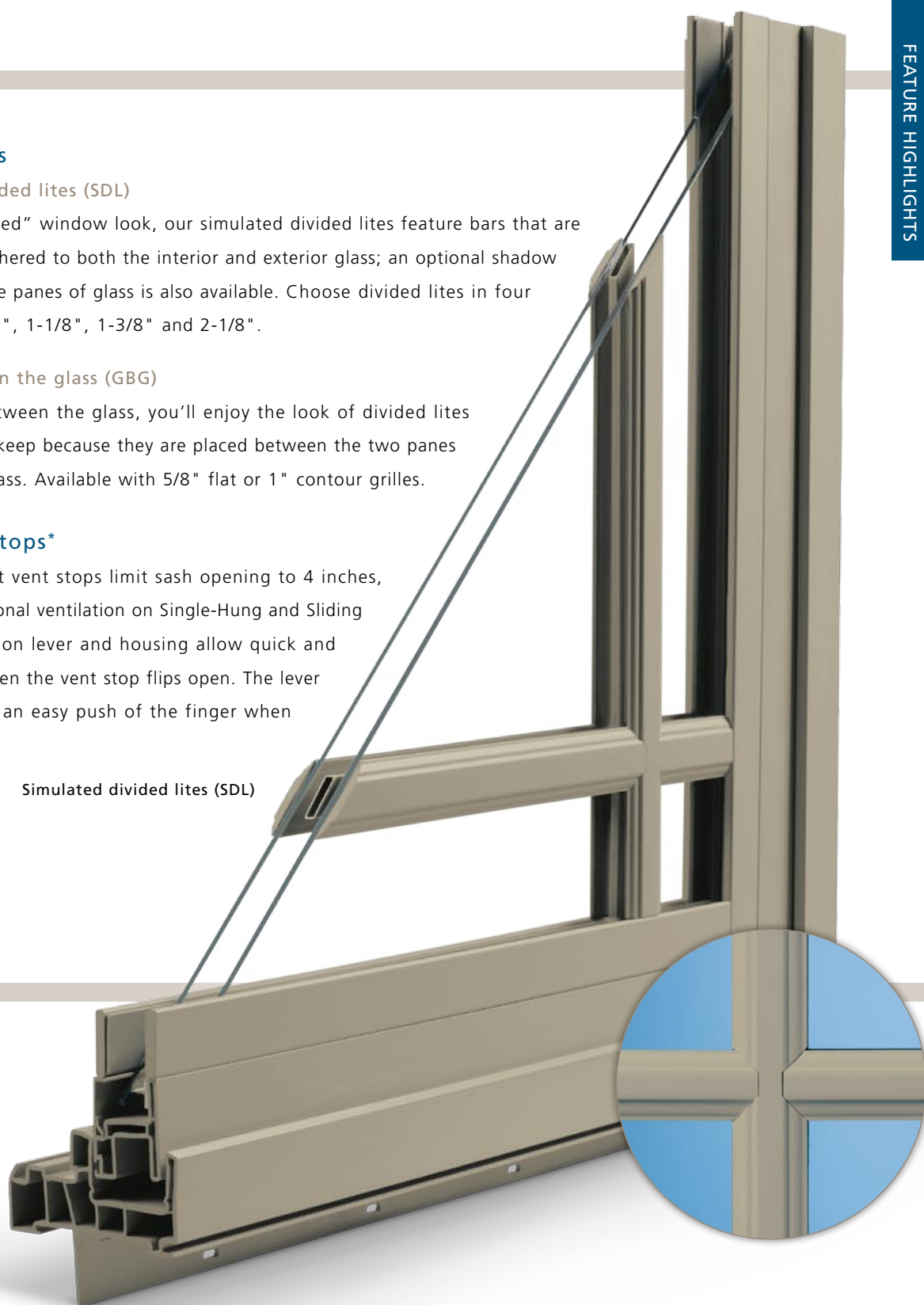
Grilles between the glass (GBG)

With grilles between the glass, you’ll enjoy the look of divided lites without any upkeep because they are placed between the two panes of insulating glass. Available with 5/8" flat or 1" contour grilles.

Secondary stops*

Popular flip-out vent stops limit sash opening to 4 inches, providing fractional ventilation on Single-Hung and Sliding windows. A nylon lever and housing allow quick and easy release when the vent stop flips open. The lever flips back with an easy push of the finger when not needed.

Simulated divided lites (SDL)



Actual colors may vary from the samples displayed.

**Secondary stops are not a locking feature.*

JELD-WEN® PREMIUM VINYL WINDOWS AND PATIO DOORS



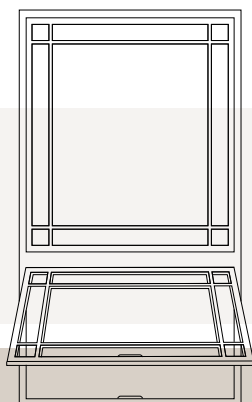
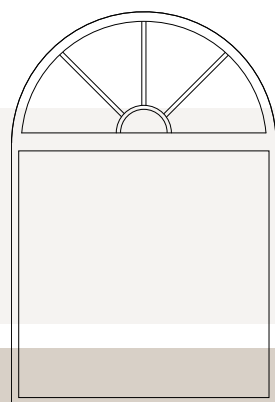
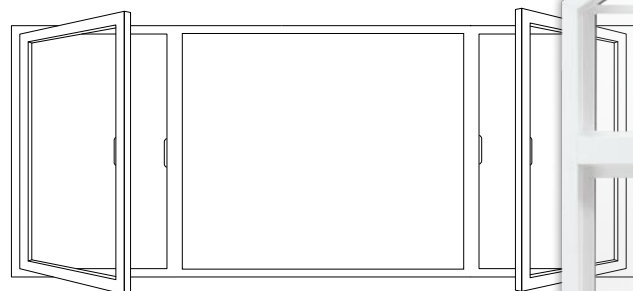
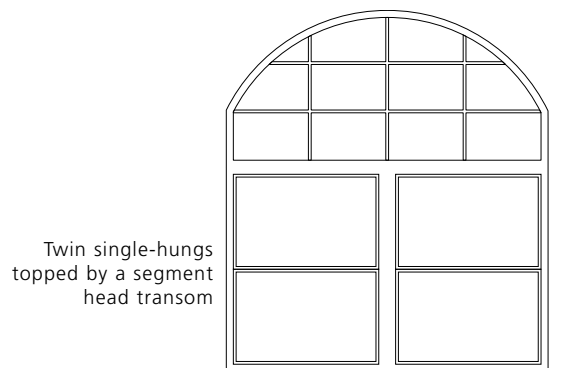


Once again, JELD-WEN has raised the standard on vinyl windows and patio doors, offering the best of all worlds: exceptionally enduring quality and architectural options not available in vinyl until now. For new construction or as replacements, this versatile collection will most certainly add to the beauty and overall energy efficiency of the home.

Configurations

JELD-WEN® Premium Vinyl windows and patio doors are available in a variety of configurations to meet any architectural style or customer preference and have been smartly designed with a continuous head and sill. What are the benefits? First, the window will perform better because it is so structurally sound. The second benefit is strictly aesthetic: when you install multiple windows from the collection together, they will line up perfectly, which gives the impression of one very large window rather than many windows grouped together.

Consider the following configurations and keep in mind that an extremely wide range of custom configurations is available; what we show is only a sampling of our more popular choices.



Fixed flanked by two single-hungs



CASEMENT WINDOWS

An ideal choice for a contemporary home, our Premium Vinyl casement windows are available with hinges on either the left or right side, facilitating the sash as it opens outward in a pivoting motion. In addition, the hinged side of the sash moves away from the jamb, which makes it possible to reach between the sash and the window frame for easy cleaning.

Standard features

- Color: White
- Nesting handle
- All frames are assembled utilizing fusion-welded technology for added strength and durability
- Frames come with integral nailing fin that can be easily removed for replacement purposes
- Sash is 2-1/4" thick
- Insulating Low-E glass
- Finpile weatherstrip applied along full perimeter of operating sash
- Double row of nylon-encased, closed-cell foam weatherstrip along full perimeter of the frame
- Casements utilize dual-arm operators with corrosion-resistant coating and a multipoint lock with a single actuating handle (some smaller units utilize a single-arm dyad operator)
- Fiberglass Charcoal-color insect screen in aluminum frame to match the color of the unit*
- DP 50 rated

Optional features

- Color: Desert Sand
- An integral dual-wall flush fin is available for some retrofit applications
- Simulated divided lites (SDL) available in these widths: 7/8", 1-1/8", 1-3/8" and 2-1/8"
- Grilles between the glass (GBG) with 5/8" flat or 1" contour grilles
- Insulating glass available in clear, LoE³-366, tinted, textured or laminated (see pages 6–7)
- Tempered glass; up to 1" insulating
- BetterVue Screen*



Interior, shown in Desert Sand

For complete specifications, see pages 22–31.

**Insect screens are intended to allow air and light in while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer.*

Thermal performance ratings

Glazing	U-factor	SHGC (no grids)	VT (no grids)	SHGC (<1" grids)	VT (<1" grids)	SHGC (≥1" grids)	VT (≥1" grids)
Clear	0.42	0.51	0.53	0.46	0.47	0.41	0.42
Low-E	0.31	0.27	0.46	0.25	0.41	0.22	0.37
LoE ³ -366	0.31	0.18	0.41	0.25	0.41	0.22	0.37

This chart is for reference only. Thermal values are subject to change with glass thickness. Options such as grids may affect Solar Heat Gain (SHGC) and Visible Light Transmittance (VT) values.

SHGC: Solar Heat Gain Coefficient; the measurement of the amount of radiant energy through the window. The lower the number the better (the more UV rays are blocked), which translates to less fading on the interior.

U-factor: a measurement of heat flow through the window

VT (Visible Light Transmittance): a direct percentage of available light passing through the glass

AWNING WINDOWS

Premium Vinyl awning windows offer a classic look with very practical features. They are hinged at the top and pivot out to provide ventilation while offering protection from wind and rain.

Standard features

- Color: White
- Nesting handle
- All frames are assembled utilizing fusion-welded technology for added strength and durability
- Frames come with integral nailing fin that can be easily removed for replacement purposes
- Sash is 2-1/4" thick
- Insulating Low-E glass
- Finpile weatherstrip applied along full perimeter of operating sash
- Double row of nylon-encased, closed-cell foam weatherstrip along full perimeter of the frame
- Awnings utilize scissor hardware with corrosion-resistant coating and two single actuating handle locks; color-matched lock and operator
- Fiberglass Charcoal-color insect screen in aluminum frame to match the color of the unit*
- DP 50 rated

Optional features

- Color: Desert Sand
- Simulated divided lites (SDL) available in these widths: 7/8", 1-1/8", 1-3/8" and 2-1/8"
- Grilles between the glass (GBG) with 5/8" flat or 1" contour grilles
- Insulating glass available in clear, LoE³-366, tinted, textured or laminated (see pages 6–7)
- Tempered glass; up to 1" insulating
- BetterVue Screen*

Exterior, shown in Desert Sand



For complete specifications, see pages 32–37.

*Insect screens are intended to allow air and light in while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer.

Thermal performance ratings

Glazing	U-factor	SHGC (no grids)	VT (no grids)	SHGC (<1" grids)	VT (<1" grids)	SHGC (≥1" grids)	VT (≥1" grids)
Clear	0.42	0.51	0.53	0.46	0.47	0.41	0.42
Low-E	0.31	0.27	0.46	0.25	0.41	0.22	0.37
LoE ³ -366	0.30	0.18	0.50	0.25	0.41	0.22	0.37

This chart is for reference only. Thermal values are subject to change with glass thickness. Options such as grids may affect Solar Heat Gain (SHGC) and Visible Light Transmittance (VT) values.

SHGC: Solar Heat Gain Coefficient; the measurement of the amount of radiant energy through the window. The lower the number the better (the more UV rays are blocked), which translates to less fading on the interior.

U-factor: a measurement of heat flow through the window

VT (Visible Light Transmittance): a direct percentage of available light passing through the glass

SINGLE-HUNG WINDOWS

These single-hung windows have a clean, classic look that's appropriate for nearly any home. Each single-hung window features a stationary top sash and a bottom sash that slides vertically.

Standard features

- Color: White
- All frames are assembled utilizing fusion-welded technology for added strength and durability
- Frames come with integral nailing fin that can be easily removed for replacement purposes
- Reinforced meeting rail
- Sash is 1-1/4" thick
- Insulating Low-E glass
- Finpile weatherstrip applied along full perimeter of operating sash
- Block and tackle balance system supports the vertical operation of the sash
- Take-out clips are secured into the interior jamb of the sash pocket and should remain flat for correct operation
- New MAG-Lock™ one-touch automatic lock
- Fiberglass Charcoal-color insect screen in an aluminum frame to match the color of the unit*
- DP 35 rated

Optional features

- Color: Desert Sand
- An integral dual-wall flush fin is available for some retrofit applications
- Simulated divided lites (SDL) available in these widths: 7/8", 1-1/8", 1-3/8" and 2-1/8"
- Grilles between the glass (GBG) with 5/8" flat or 1" contour grilles
- Insulating glass available in clear, LoE³-366, tinted, textured or laminated (see pages 6–7)
- Tempered glass; up to 7/8" insulating
- Even sight lines
- BetterVue Screen*
- Nylon flip-out secondary stop for fractional venting (up to 4")**



Interior, shown in Desert Sand

For complete specifications, see pages 38–51.

*Insect screens are intended to allow air and light in while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer.

**Secondary stops are not a locking feature.

Thermal performance ratings

Glazing	U-factor	SHGC (no grids)	VT (no grids)	SHGC(<1" grids)	VT (<1" grids)	SHGC (≥1" grids)	VT (≥1" grids)
Clear	0.48	0.64	0.67	0.58	0.60	0.52	0.53
Low-E	0.34	0.34	0.58	0.31	0.53	0.28	0.47
LoE ³ -366	0.33	0.22	0.52	0.31	0.53	0.28	0.47

This chart is for reference only. Thermal values are subject to change with glass thickness. Options such as grids may affect Solar Heat Gain (SHGC) and Visible Light Transmittance (VT) values.

SHGC: Solar Heat Gain Coefficient; the measurement of the amount of radiant energy through the window. The lower the number the better (the more UV rays are blocked), which translates to less fading on the interior.

U-factor: a measurement of heat flow through the window

VT (Visible Light Transmittance): a direct percentage of available light passing through the glass

SLIDING WINDOWS

Our sliding windows feature a clean, streamlined look, which makes them a good choice for many homes. Each sliding window has one stationary sash and one sash that slides to the right or left horizontally in a monorail slider track.

Standard features

- Color: White
- All frames are assembled utilizing fusion-welded technology for added strength and durability
- Frames come with integral nailing fin that can be easily removed for replacement purposes
- Sash is 1-1/4" thick
- Reinforcement is used in the meeting rail
- Insulating Low-E glass
- Finpile weatherstrip applied along full perimeter of operating sash
- Machined Delrin™ rollers in a monorail slider track for smooth operation
- New MAG-Lock™ one-touch automatic lock
- Fiberglass Charcoal-color insect screen in an aluminum frame to match the color of the unit*
- DP 35 rated

Optional features

- Color: Desert Sand
- An integral dual-wall flush fin is available for some retrofit applications
- Simulated divided lites (SDL) available in these widths: 7/8", 1-1/8", 1-3/8" and 2-1/8"
- Grilles between the glass (GBG) with 5/8" flat or 1" contour grilles
- Insulating glass available in clear, LoE³-366, tinted, textured or laminated (see pages 6–7)
- Tempered glass; up to 7/8" insulating
- Even sight lines
- BetterVue Screen*
- Nylon flip-out secondary stop for fractional venting (up to 4")**

Interior, shown in Desert Sand



For complete specifications, see pages 52–58.

**Insect screens are intended to allow air and light in while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer.*

***Secondary stops are not a locking feature.*

Thermal performance ratings

Glazing	U-factor	SHGC (no grids)	VT (no grids)	SHGC (< 1" grids)	VT (< 1" grids)	SHGC (≥ 1" grids)	VT (≥ 1" grids)
Clear	0.48	0.64	0.66	0.58	0.60	0.52	0.53
Low-E	0.34	0.34	0.58	0.31	0.53	0.28	0.47
LoE ³ -366	0.34	0.23	0.52	0.31	0.53	0.28	0.47

This chart is for reference only. Thermal values are subject to change with glass thickness. Options such as grids may affect Solar Heat Gain (SHGC) and Visible Light Transmittance (VT) values.

SHGC: Solar Heat Gain Coefficient; the measurement of the amount of radiant energy through the window. The lower the number the better (the more UV rays are blocked), which translates to less fading on the interior.

U-factor: a measurement of heat flow through the window

VT (Visible Light Transmittance): a direct percentage of available light passing through the glass

FIXED, RADIUS AND GEOMETRIC WINDOWS

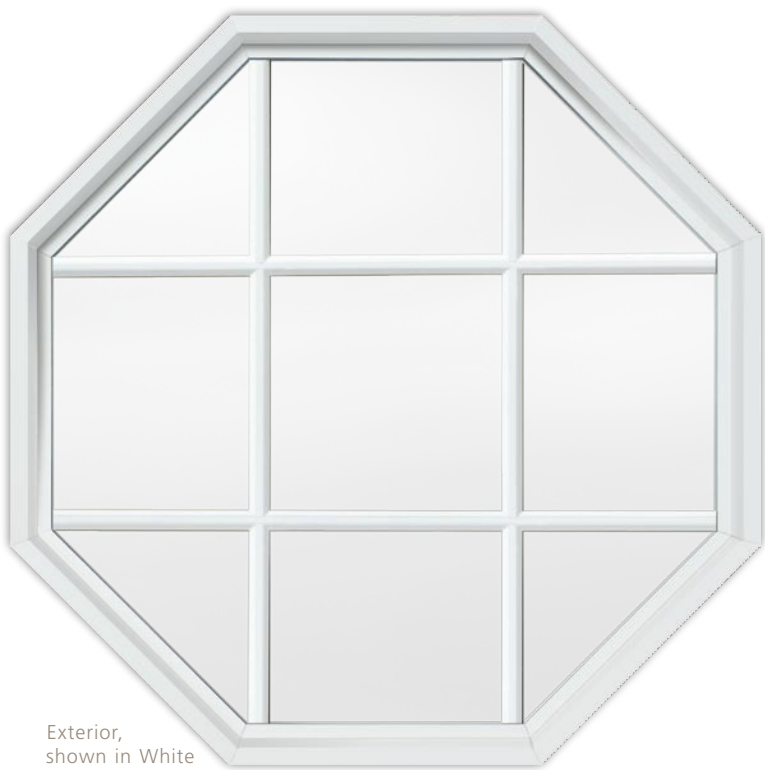
Select a Premium Vinyl fixed, radius and geometric window to frame your favorite exterior view. These windows are available in a wide range of standard shapes and sizes.

Standard features

- Color: White
- All frames are assembled utilizing fusion-welded technology for added strength and durability
- Frames come with integral nailing fin that can be easily removed for replacement purposes
- Insulating Low-E glass
- DP 35 rated

Optional features

- Color: Desert Sand
- Simulated divided lites (SDL) available in these widths: 7/8", 1-1/8", 1-3/8" and 2-1/8"
- Grilles between the glass (GBG) with 5/8" flat or 1" contour grilles
- Insulating glass available in clear, LoE³-366, tinted, textured or laminated (see pages 6–7)
- Tempered glass; up to 7/8" insulating



Exterior,
shown in White

For complete specifications, see pages 59–92.

Thermal performance ratings

Glazing	U-factor	SHGC (no grids)	VT (no grids)
Clear	0.47	0.70	0.73
Low-E	0.32	0.37	0.64
LoE ³ -366	0.31	0.24	0.57

This chart is for reference only. Thermal values are subject to change with glass thickness. Options such as grids may affect Solar Heat Gain (SHGC) and Visible Light Transmittance (VT) values.

SHGC: Solar Heat Gain Coefficient; the measurement of the amount of radiant energy through the window. The lower the number the better (the more UV rays are blocked), which translates to less fading on the interior.

U-factor: a measurement of heat flow through the window

VT (Visible Light Transmittance): a direct percentage of available light passing through the glass

SLIDING PATIO DOORS

Our Premium Vinyl patio doors are perfect for nearly any patio or deck. They open by sliding along horizontal tracks. For a French door appearance, select optional wide stiles and rails.

Standard features

- Color: White
- All frames are assembled utilizing fusion-welded technology for added strength and durability
- Frames come with integral nailing fin that can be easily removed for replacement purposes
- 4-5/8" frame depth
- 1-1/2" panel thickness
- Narrow stiles and rails
- Tempered Low-E insulating glass
- Finpile weatherstrip applied along the perimeter of the operating panel
- Contoured White handle with a two-point lock
- Heavy-duty insect screens with fiberglass Charcoal mesh and an aluminum frame in White or Desert Sand (whichever color matches the unit)*
- DP 20 rated

Optional features

- Color: Desert Sand
- Factory-applied flush fin
- Blinds between the glass (BBG) in White (see sidebar)**
- Simulated divided lites (SDL) available in these widths: 7/8", 1-1/8", 1-3/8" and 2-1/8"
- Grilles between the glass with 5/8" flat or 1" contour grilles
- Insulating glass available in clear, LoE³-366, tinted, textured or laminated (see pages 6–7)
- Contoured Brushed Chrome or Desert Sand handle with a two-point lock
- Keyed cylinder lock
- Retractable insect screens in a factory-installed track (see sidebar)*†
- Wide stiles and rails for a French door look
- Three- and four-panel configurations
- DP 35 rated

Exterior, shown in White with optional wide stiles



For complete specifications, see pages 93–97.

**Insect screens are intended to allow air and light in while keeping insects out. They are not intended to stop children from falling through an open door or window. For safety screens and other security devices, contact your local building supply retailer.*

*** Available with clear insulating glass and for 2-panel applications (5' or 6' wide) only; not available with simulated divided lites or grilles between the glass.*

† Available for 2-panel applications (5' or 6' wide) only.



LightTouch® controls raise and lower internal blind



Thermally sealed between tempered safety glass

New sliding patio door options

Blinds between the glass (BBG)

This latest option for Premium Vinyl sliding patio doors provides privacy and is virtually maintenance-free. The blinds, which have no exposed cords, are thermally sealed between clear insulating glass. So there's no need for dusting. They're also easy to raise, lower and tilt with a reduced travel operator that moves the blinds two inches for every one inch you move. Additional benefits include less exposure to allergens, reduced fading of interior furnishings and increased energy efficiency. Blinds between the glass are available in white with clear insulating glass in 5'0" and 6'0" wide by 6'8" high doors.

Retractable screens

These new optional insect screens can be retracted for a clear, streamlined look. They open safely and easily with a full-length, one-piece handle and retract into housing that matches the patio door's color (White or Desert Sand). When in use, weatherstrip at the top and bottom helps keep out dirt and insects.



Screen retracts into housing when not in use



Full-length one-piece handle for easy operation



Rugged weatherstrip stops dirt and insects



Two-point lock

For added security, patio doors are available with a two-point lock.

Two-point Lock

JELD-WEN® PREMIUM VINYL WINDOWS AND PATIO DOORS PRODUCT SPECIFICATIONS



*JELD-WEN reserves the right to change product specifications without notice.
Please check our website, www.jeld-wen.com, for current information.*

JELD-WEN® VINYL WINDOW & PATIO DOOR LIFETIME WARRANTY

Our Warranty To You

JELD-WEN® products¹ are designed to create lasting value for your home. This warranty is effective for all JELD-WEN vinyl products manufactured on or after **January 1, 2008** for use in the United States². Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care, maintenance and installation instructions, refer to www.jeld-wen.com.

What This Warranty Covers

We warrant that JELD-WEN products will be free from defects in material or workmanship as identified below from the date of manufacture for the time periods described below.

Owner-Occupied Single-Family Residences Limited Lifetime Warranty

We warrant our products to the original owner of the owner-occupied single-family residence in which they are initially installed for as long as **you own and occupy your residence** (except as indicated under Special Coverages below). This warranty includes **free** replacement parts and any skilled labor³ (where deemed necessary by us) to repair or replace components of the window or patio door.

Transferability: The Owner-Occupied Single-Family Residence warranty is transferable as follows. In the event you sell your residence or it becomes occupied by other than the original owner, the warranty is **ten (10)** years from the date of manufacture. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for **two (2)** years from the date of manufacture.

Commercial Ten Year Limited Warranty (Other than Owner-Occupied Single-Family Residence)

We warrant our products to be free from defects in material or workmanship for a period of **ten (10)** years (except as indicated under Special Coverages below) from the date of manufacture. This warranty includes free replacement parts to replace components of the window or patio door. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for **two (2)** years from the date of manufacture.

Transferability: The Commercial warranty is transferable as follows. In the event you sell the building, this warranty is transferable to subsequent owners.

Special Coverages (Applies to both owner-occupied and commercial) The following components will be free from defects in material or workmanship from the date of manufacture. This warranty includes **free** replacement parts and any skilled labor³ necessary to replace components of the window or door.

ImpactGard® Glass: We warrant each ImpactGard® glass unit for **ten (10)** years.

Special Glazings (including laminate glass units other than ImpactGard®): We warrant special glazings (including glass options not listed in our product literature, e.g., leaded or decorative glass) for **five (5)** years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in windows and patio doors (excluding laminated glass, and special glazings) for spontaneous breakage for **one (1)** year (to include free replacement glass and skilled labor³ necessary to replace the glass for **one (1)** year). Spontaneous breakage occurs when the glass develops a crack without sign of impact.

How to Get Assistance

If you have a problem with your JELD-WEN product, contact the dealer/distributor or contractor from whom you purchased your product or contact us directly:

Mail: JELD-WEN Customer Care
Attn: Vinyl Warranty Claims
P.O. Box 1329, Klamath Falls, OR 97601

Phone: 888.JWHelpU (888.594.3578)

Fax: 800.436.5954

Email: jeldwenwarranty@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) product identification (from the original order/invoice, spacer code, permanent label, or the window identification number found on corner of glass), b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement within three business days. We will investigate your claim and will begin to take appropriate action within 30 days after notification. If it is determined that the product does not have a defect covered by the labor warranty, we may charge an inspection fee for any onsite inspection that is required or requested by you. Because manufacturing materials and techniques can change, replacement part(s) may not be an aesthetic match to the original. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer. If we determine we are unable to provide replacement parts and repair is not practicable or cannot be made timely, then we will refund the unit/component purchase price. This guarantee gives you specific legal rights, and you may have other rights that vary from state to state.

What This Warranty Does Not Cover...

JELD-WEN is not liable for:

- Normal wear and tear; natural weathering of surfaces.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).
- Damage caused by chemicals (e.g. brick wash) or a harsh environment (e.g., salt spray or airborne pollutants).
- Product failure due to misuse or abuse; damage caused by failure to provide maintenance, by alteration or modification to the window (e.g. customer applied tints or films, paint finishes, security systems), or as a result of any cause beyond the control of JELD-WEN (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Glass breakage (except spontaneous breakage as covered above).
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.
- Damage caused by extreme artificial temperature buildup or exposure (e.g., where storm doors/windows are present).
- Product or component performance decline due to aging, inert gas dissipation, natural processes or failure to provide proper maintenance. Note: Other than inert gas loss due to seal failure, the migration of an inert gas, such as argon, is a natural process that occurs over time and is not a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).
- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.
- Incidental or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

IMPORTANT LEGAL INFORMATION

This Warranty sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein.

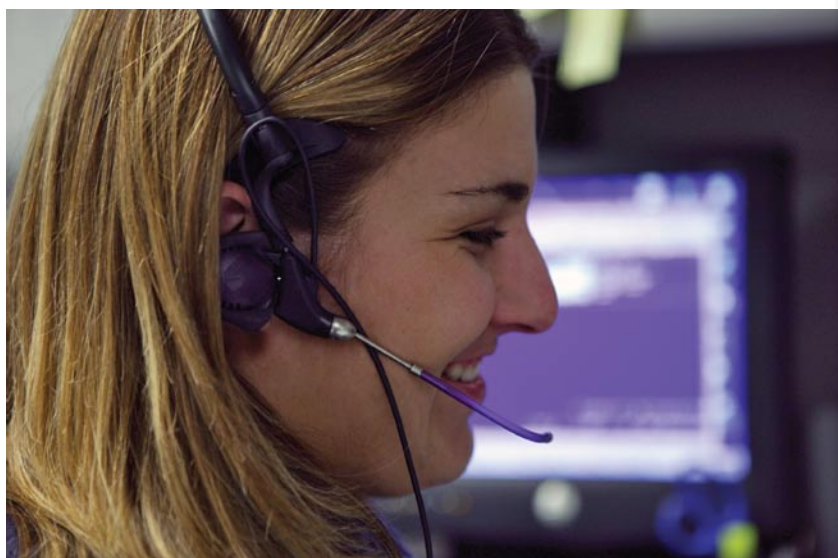
No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed.

1 "JELD-WEN products" shall refer to vinyl window and patio door products manufactured in the United States and marketed under the JELD-WEN brand name for use in the United States.

2 For warranty claims related to vinyl products manufactured in the United States and installed in Canada, please call 888.JWHelpU for assistance.

3 "Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.

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ABOUT JELD-WEN

SINCE 1960, when JELD-WEN began as a small Oregon millwork plant, we've been dedicated to creating reliable windows and doors that are energy efficient, beautiful and worry-free.

JELD-WEN is proud to be a member of the Green Building Initiative (GBI). GBI is a nonprofit organization that accelerates green building practices by promoting environmentally progressive approaches that are practical, affordable and accessible to mainstream builders, architects and developers. As a member, we help state and local homebuilder associations develop local green building programs that are appropriate for their regions. These programs then help builders develop homes that are energy efficient, healthier to live in, and better for the environment.

We also believe in supporting our communities. One way we do this is through the JELD-WEN Tradition Foundation, which provides charitable funds to educational organizations. We've been the title sponsor of the JELD-WEN Tradition on the PGA TOUR's Champions Tour since 2003; we're a Proud Partner of THE PLAYERS; and we're the official window, door and millwork provider of the PGA TOUR.



The JELD-WEN website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need. Visit us at www.jeld-wen.com today.

RELIABILITY *for real life*®



Official window, door and millwork provider
of the PGA TOUR and Champions Tour

JELD-WEN
WINDOWS & DOORS



JELD-WEN is proud to support
a better way to build

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JELD-WEN reserves the right to change product specifications without notice.
Please check our website, www.jeld-wen.com, for current information.

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